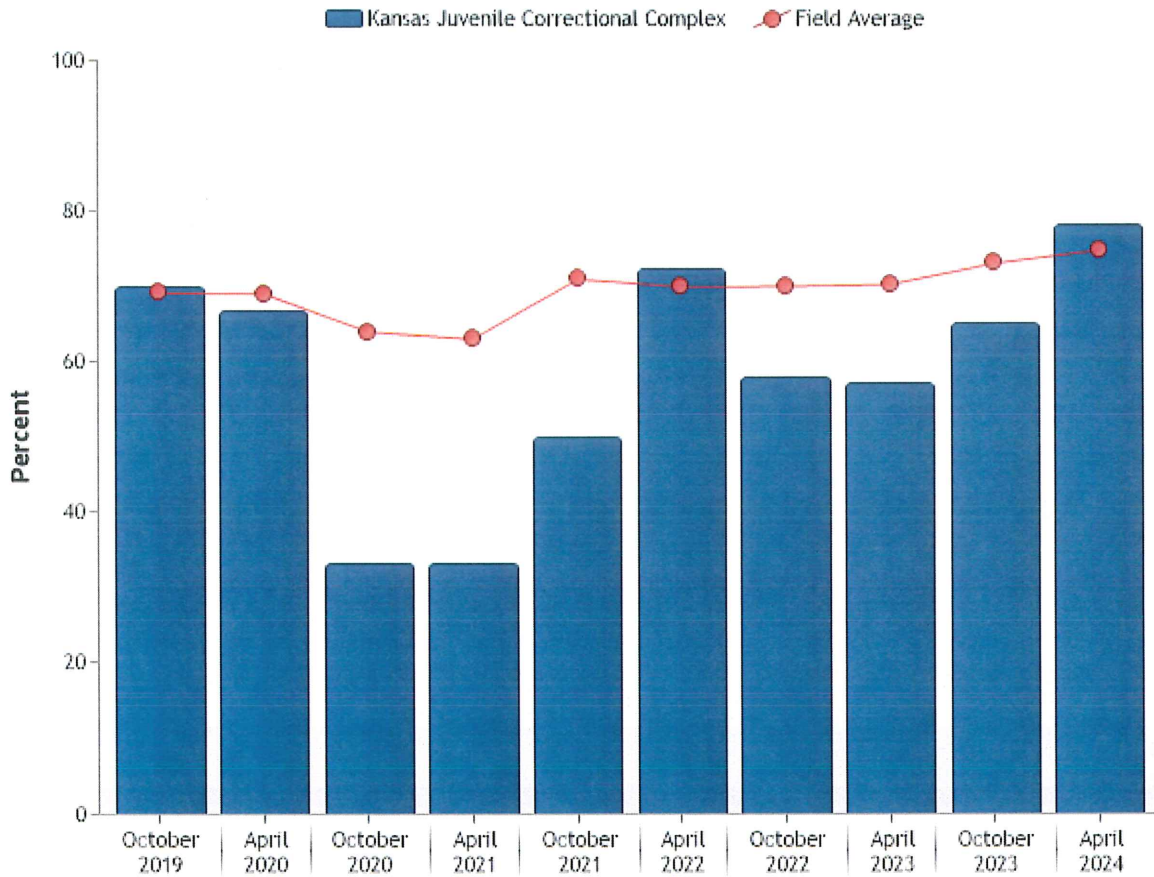


# Outcome Measure Kansas Juvenile Correctional Complex 10/01/2019 to 05/24/2024

## Family 03

Percent of youths who have ever had visits with parents or guardians while in facility.



*\$ 15 k per facility*

*\$ 150k/yr for all facility*




# Improvement Plan #1022

Kansas Juvenile Correctional Complex

This plan is currently Closed

## Focus Subjects

Outcome Measure	Original Value	Current Value	Average Value	Goal	
Family 03 Percent of youths who have ever had visits with parents or guardians while in facility.	57%	78%	75%	1%	

## Action Steps

	Action Step	Status
1.0	<p>Analysis of Performance</p> <p><b>Assigned to:</b> Susan Bergman <b>Start date:</b> 6/12/2023 <b>End date:</b> 6/22/2023 <b>Updated:</b> 6/22/2023 at 7:07 AM by Susan Bergman</p>	Completed
2.0	<p>Creating Buy In Started the process of meeting with staff and exec to increase the level of family involvement. Still offering free video visits. We are offering a family meeting for family members on August 31 for parents to participate in. We are offering fresh favorite meals in visitation for families that started in August, 2023.</p> <p><b>Assigned to:</b> Susan Bergman; Candice Byrd <b>Start date:</b> 6/20/2023 <b>End date:</b> 8/25/2023 <b>Updated:</b> 8/28/2023 at 12:57 PM by Susan Bergman</p>	Completed
3.0	<p>Setting Outcome Measure Goal: Increase the number of resident/family visits by 10% in the next 6 months.</p> <p>We increased the number of visitation over 10% from April to 220 visits in September 2023. Tracking each month has been provided by program director.</p>	Completed

	Action Step	Status
4.0	<p><b>Assigned to:</b> Susan Bergman; Marissa Reinbold; Candice Byrd;  <b>Start date:</b> 7/20/2023 <b>End date:</b> 1/20/2024  <b>Updated:</b> 11/13/2023 at 1:33 PM by Susan Bergman</p> <p>Improvement Process Action Steps We are currently tracking the number of video visits and contact visits that each youth receives and the total number of youth that received visits also. This number has increased each month.</p>	Completed
5.0	<p><b>Assigned to:</b> Susan Bergman <b>Start date:</b> 7/20/2023 <b>End date:</b> 7/31/2023  <b>Updated:</b> 11/13/2023 at 1:35 PM by Susan Bergman</p> <p>Interim measures We are measuring the number of visits each month for video visits and contact visits and providing this data to PBS team.</p>	Completed
6.0	<p>Sustaining Performance We will continue ot monitor the number of visits during each monthly report that is reported to executive staff.</p>	Completed
7.0	<p>Performance Recognition We are in process on this goal of recognizing the increase in the number of visits.</p>	Completed

## Commentary

Display:  

**Note:** When filtered, the discussion will not be threaded.

**Susan Bergman** says Re: General

Monday, December 18, 2023 at 10:35 AM

We have increased the number of visits for residents from 57% last collection period to 65% this collection period (Oct 2023). We have made sufficient progress and will continue to increase this

percentage although we will close this goal as we have reached out goal.

**Susan Bergman** says Re: General

Monday, November 13, 2023 at 3:08 PM

We have begun tracking visitation hours on a monthly basis. In August there were 17 residents that had visits and in September there were 23 residents who had visits. There was a total of 220 visits for the month of September

**Susan Bergman** says Re: General

Friday, September 15, 2023 at 2:35 PM

We have implemented this goal and have added in a monthly report to track visitation numbers. In the month of July we had 89 contact visits and 189 video visits. Tracking visitation monthly will be more helpful to know our progress towards increasing visitation. We will have available special meals for family/residents to purchase that they can enjoy during visits. Also we implemented a family newsletter for parents to be informed on visitation and family involvement. We held a family call for residents' family members, with executive staff being available to parents to answer questions and concerns and also to inform them on special events and programming for their children.

